

FAQS

What do I need to know before buying a computer?

When buying a computer, first consider what you need it for, where you will be use it & what you will be storing on it. Our techs can help you work out the best solution to make your computer purchase just right for you.

I need my computing to be mobile, should I get a notebook, tablet or Ultrabook?

Although all of these devises allow mobile computing, each is very different. A Tablet, often with a touch screen, is great for connection via social media, for entertainment & using the web. An Ultrabook is very light way access to your files on the go while also allowing emails, internet & entertainment. For full multi-tasking and multiple applications on the go, a Notebook is probably your best choice. Leading Edge Computer's friendly staff can help you find the best solution for you

I'd like to finance my computer purchase but I want to own it at the end, can Leading Edge offer this?

Yes, Leading Edge can offer you our **OptiKeep Advantage** product that allows you to spread the cost of your technology needs into fixed, manageable payments and you own it at the end.

Printer - multifunction, ink or laser? Which is the best printer for me?

When buying a printer it is best to consider what you will be most using it for as there are many choices and it can be a bit daunting. An ink printer can give you great photos, a multifunction can print, copy & scan, and is usually not much bigger than a print only machine. A laser printer is often faster with smudge free prints & now a colour laser printer is much more affordable. Leading Edge Computer's friendly staff can help you choose the best printer for you.

Do I really need internet security software?

Yes, and again Yes. Don't become a cybercrime statistic. It has been reported that 2 out of 3 Australians have been affected by cybercrime and you don't want to be in that group. Leading Edge Computers can offer you a choice of Internet Security products ranging in price, length of cover and extend of protection starting with spam, viruses, spyware, identity theft and more.

My computer is very slow! What can I do?

Usually this means that the computer needs more storage room, either more RAM or a bigger hard drive or both! We can help even if your computer is a few years old. NB. A virus can also make your computer run very slowly - we can also help with that.